

# OUR TOP FIVE START-OF THE-SEMESTER QUESTIONS... ANSWERED!

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We're always here to help. In fact, we've hand-picked our five most commonly asked questions we get at the beginning of the semester.



## Q: HOW CAN I VERIFY MY ENROLMENT FOR RESP, CPP AND/OR VISA FUNDING PURPOSES?

**A:** Once you've fully registered in winter semester courses, you can print your Verification of Enrolment letter from [MyCampus](#)—you'll find the link on the right-hand side of the **OT undergraduate** tab, within the **helpful links** section, under the **student records** heading.

Service Canada will accept an [attestation through your online student account](#). Submitting your Verification of Enrolment letter will meet the new requirements.

## Q: WHEN ARE MY FEES DUE?

**A:** You can see what you owe per term by checking your **account summary by term** on [MyCampus](#). You'll find this link on the **OT undergraduate** tab, within the **helpful links** section, under the **paying your fees** heading.

For more information about registering for courses, visit our [FAQs web page](#).

## Q: WHY CAN'T I ADD OR DROP A COURSE?

**A:** After a certain amount of time, you've likely missed too much course material and it doesn't make sense to add a new course. Alternatively, if you've committed too much of the semester to a course, you won't be able to drop it and get your money back.

To find the varying dates for adding and dropping courses—and when you can get a full or partial refund—familiarize yourself with our [Academic Calendar](#).

## Q: HOW CAN I CONFIRM MY EARNED HOURS?

**A:** Your earned hours are based on the amount of course credit hours you've successfully completed, as well as any transfer credits you may have received.

Log into [MyCampus](#) and navigate to your **student profile** page. Your earned hours are shown as **overall hours** on the top banner.

## Q: WHY IS COVID-19 VACCINATION MANDATORY FOR EVERYONE COMING TO CAMPUS?

**A:** Increased COVID-19 vaccination rates are vital to allowing our campus to re-open safely, have more in-person activities, and reduce the potential for on-campus transmission.

For more information, see our [FAQs about the mandatory COVID-19 vaccination](#) or visit the [Ready for You website](#) to learn more about how we're keeping our campus community safe, healthy and engaged.

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If you have any other questions, you can contact us at [connect@ontariotechu.ca](mailto:connect@ontariotechu.ca). Make sure to send the communication from your student email account, and include your full name and student number.

If you wish to speak to someone on the phone, give us a call at 905.721.3190. Our phone lines are open Mondays, Tuesdays, Thursdays and Fridays from 9 a.m. to 4 p.m., and Wednesdays from 11:30 a.m. to 4 p.m. **Please note:** Wait times may be longer during peak periods.