## IMPORTANT OSAP INFORMATION

### OSAP release date

If your funding release date keeps getting pushed back, it's likely some of the information on your application doesn't match the information on file with the university. We can help you fix that.

#### Confirmation of enrolment

Full-time OSAP is released once we confirm with OSAP that specific information you've provided on your application is correct. It's confirmed automatically 10 days before the start of each term unless your year level, program or course load doesn't match what we have in our system.

### Course load

If your OSAP funding release date keeps getting pushed back it could be due to your course load. If you add or drop classes after inputting your course load on your OSAP application, the info will no longer match our system. You must **notify our office** with any changes and we will then update the info and manually confirm it for you.

#### Avoid delay

To avoid a possible delay of your funds being released, submit an OSAP application update if you add or drop a course before the start of either term. You'll find this form on the **OT documents** tab of **MyCampus**. This way, we can adjust your file and your enrolment should be confirmed automatically.

#### Helpful tip

One course typically equals 20 per cent of your course load. For example, taking three courses a term would be a 60 per cent course load, five courses could be 100 per cent, etc. Your course load can also affect your funding lowering your course load could mean less OSAP funding, while increasing it could help give it a boost.

Have a question? Contact us at **connect@ontariotechu.ca**.

#### Course load change

If you make a course load change after the term has started, contact us at **connect@ontariotechu.ca**. Include your student number and indicate that you'd like to have your enrolment confirmed, and we'll take a look at your account. Once your enrolment has been confirmed, you should receive your OSAP funding within 5 to 10 business days.

# **Solution Contaction C**

#### If you'd like an accessible version of this document, please contact marketing@ontariotechu.ca.