

# CAMPUS LIBRARIES ANNUAL REPORT 2014-15





# NORTH OSHAWA LIBRARY



## BY THE NUMBERS

- Checked out over 17,200 items from the North Oshawa Library to UOIT students, faculty, staff and community borrowers
- Delivered 60 instructional sessions to 1,720 UOIT students and faculty
- Answered 4,800 reference questions from UOIT and community borrowers at the NOL location
- Provided 60 tours to over 1,700 UOIT students, faculty and staff
- Recorded over 503,630 visits to the north campus library

## HIGHLIGHTS

- Installed a large information kiosk unit in the lobby
- Began the Roving Library Assistance pilot to provide more convenient access to information on every floor of the library
- Relocated DVDs and videos previously housed in the Media Services Department to the North Oshawa Library providing more convenient access to media resources
- Hired three subject specialist librarians at the north campus to support Health Sciences, Science, Engineering and Energy, and Business and Online learning courses
- Held staff professional development webinars on topics such as creating instructional videos and embedded librarianship programming
- Increased extended hours during exam period in December and April

*"Thank you for letting me borrow the book  
**Story Theatre Method** by Doug Stevenson from your library, all  
the way here in little Denmark...."*

*Christian Rathje (posted on UOIT Facebook page  
@myuoit)*



# SOCIAL SCIENCE LIBRARY

## BY THE NUMBERS

- Checked out 4,270 items from the Social Science Library
- Delivered 53 instructional sessions to over 1,600 UOIT students and faculty
- Provided 68 tours to 275 attendees
- Answered 6,323 reference questions and over 730 questions from students via the virtual reference chat service
- Recorded 52,222 visits to the Social Science Library

## HIGHLIGHTS

- Added a print legal collection with series such as *House of Commons Debates*, *Canada Gazette Part II*, *Revised Statutes of Ontario*, *Criminal Law Digests*, *Dominion Law Reports*, *Labour Arbitration Cases* and *Ontario Labour Relations Board Reports*)
- Reorganized space to create two group study rooms in September 2014 with over 540 students using the rooms throughout the year



*"I have always been extremely impressed with the service and the help I get from the librarians. They are so nice and approachable and they always help me find everything I need. I also love how many options they have for what you can borrow and use in your classroom...."*





# EDUCATION LIBRARY



## BY THE NUMBERS

- Delivered 14 classes and workshops to more than 200 students
- Recorded more than 13,400 visits to Education Library
- Answered over 1,590 reference questions
- Checked out 2,932 items from the Education Library service desk

## HIGHLIGHTS

- Acquired a Makerbot 3D printer and provided technical and curricular support to students as they selected and designed 3D objects to print
- Delivered 3D printing workshop focusing on design and curriculum connections at the Concurrent Education Student Association's annual conference
- Introduced loanable Arduino and littleBits kits to the Education Library to support STEM and Maker-oriented teaching and learning
- Used the Adobe Connect online platform to offer both synchronous and recorded research skills workshops to Education graduate students
- Hosted graphic novels and comics sale
- Collaborated with the UOIT Bagwaating Indigenous Student Centre on an information session about resources for teacher candidates as part of the Faculty of Education's Indigenous Education Day



*"Education library staff are extremely helpful, very friendly and just all around AWESOME!"*

# YEAR IN REVIEW

## PROMOTING EXCELLENCE IN SCHOLARLY RESEARCH AND LITERACY

- Introduced the Personal Librarian program as an outreach initiative to first year students, highlighting relevant resources and services.
- Offered workshops for faculty, staff and students in library services, interlibrary loan, statistics and data, patents and standards, legal information, research metrics, and citation management.
- Provided support to researchers in making their research publications openly available to the public.
- Obtained subscriptions to *InCites* and *SciVal*, two databases that can be used to evaluate the impact of researchers and institutions.
- Increased access to resources through the creation of an in-person and virtual chat contact interface and list of resources by subject.

## EXTERNAL REVIEW AND SELF STUDY

- Conducted a self-study and external review. The final report commended the library for its wealth of support services for students and excellent customer service provided by staff.
- Implemented a survey of faculty, staff and students to understand the needs and expectations for library workshops.

## CORPORATE SUPPORT

- Continued to support student learning and knowledge creation through a *BMO Institute for Learning* donation of 1,000 new books covering subjects such as: economics, management, banking, human resources, planning, finance, investing and marketing.

## INVESTMENTS IN TECHNOLOGY

- Deployed interactive SMART Boards at both the north and downtown campuses.
- Implemented scanning services on library photocopiers and added charging stations for a variety of devices in all locations.
- Added laptop and phone charger loans at all locations.
- Migrated from *RefWorks* to more popular citation management tools such as *Zotero*, *Mendeley* and *EndNote*.
- **Launched e-delivery of Interlibrary Loan (ILL) materials including articles and book chapters.**
- Virtual tour of Campus Libraries locations and spaces were added to UOIT website.

## COMMUNITY OUTREACH

- Hosted the 2014 *Archives Association of Ontario (AAO) Conference* with more than 100 participants and exhibitors in attendance.

## COMMITMENT TO A SUSTAINABLE FUTURE

- Collected 80 pounds of used household batteries. Due to its success the *Office of Campus Infrastructure and Sustainability* took over the service to extend battery collection to other campus sites.



# DELIVERING RESULTS...

## Celebrating Campus Libraries' UOIT Work Study Students!

A big thank you to UOIT  
student workers for their  
part in making this a  
successful year:

Nicole Crow  
Dana Frackelton  
Francisco Godoy  
Katie Kuchta  
Amanda Lockrey  
Jessica Montaque

## Campus Libraries (UOIT Library System Statistics)

### Public Services

UOIT Library Instruction Classes	194
UOIT Group Instruction Participants	3,805
Reference Transactions	12,689
Circulation - Initial Loans and Renewals	21, 407
Reserve Loans	9,215
ILL Requests from Other Libraries	721
ILL Requests to Other Libraries	722

### Digital Resources

e-Journals	81,780
e-Books	622,552
Streaming Media	66,280
e-Audio	933

### Print Collection

UOIT Print Volumes	68,515
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### Activity

Annual Gate Count (North Oshawa, Education & Social Science)	569,230
Hours Open Per Week	94

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